



American Association of Healthcare
Administrative Management

*The Premier Organization for
Revenue Cycle Professionals*

Pennsylvania Keystone Chapter

WINTER 2024

Keystone Kronicles

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<https://www.linkedin.com/company/aaham-pennsylvania-keystone-chapter/>



keystoneaaham.org

President's Letter

Happy December!

When in Texas, I found Fort Worth to be a great location for the 2024 ANI conference. The event was very informative, and I had the opportunity to participate on a panel discussing Patient Access. There were sessions covering topics such as AI, Leadership, and Authorization Automation, among others. We had a fantastic evening networking with our friends from the VA and Maryland at Billy Bob's BBQ, followed by an exciting night at the rodeo watching bull riding.

Next year, the ANI conference will return to the East Coast in Baltimore, Maryland.

On December 6th, we will have our holiday meeting at the Hershey Lodge, providing a fun new venue for an educational meeting, our annual auction, and holiday festivities. I am eager to see many attendees at the meeting, followed by networking opportunities!

As we approach the end of 2024, I want to express my gratitude to my executive board, our extended board and committees, and a special thanks to our education committee, corporate sponsors, and all the members of Pennsylvania Keystone AAHAM. In January, we will hold our planning meeting for the new year, focusing on relevant education topics, maintaining a financially strong chapter, and building our future in the Revenue Cycle industry.

Have a Wonderful Holiday Season and Happy New Year!

Sincerely, Mary Beth McMenamin, Pennsylvania Keystone Chapter
President

Corporate Sponsors

We hope you are all enjoying the last few weeks of 2024 and the holiday season! As we wind down for 2024 and wind up for 2025, let us all pause for a moment and reflect on how fortunate we all are to have the network, opportunities, friendships, and collaboration that Keystone AAHAM affords us.

In keeping with the “gratitude” theme, we asked our vendor providers to provide a few sentences about why they sponsor Keystone and what our organization means to them. The responses are heartfelt – and clearly show the interconnectedness of our organization with our vendors.

Sharon Taube – KeyMed Partners and BAM

We’ve been supporters of Keystone AAHAM for over 20 years. Keystone appreciates its sponsors, and the members truly reach out and work with us as business partners. Just overall a wonderful chapter to be a part of.

Toney Fedullo – Modern Recovery Solutions and KCC Services LLC

Modern Recovery Solutions and KCC Services LLC are proud to sponsor Keystone AAHAM. We are happy to support the continued education that fosters a strong foundation of knowledge for revenue cycle professionals, which benefits our employees, clients, and prospective clients.

The in-person networking opportunities provided by the Keystone Chapter are invaluable for meeting new people and reconnecting with current clients, facilitating the exchange of ideas, solutions, and innovation.

Mike Motsay – Elevate Patient Financial Solutions

Keystone AAHAM provides great networking opportunities for each of their meetings. Each meeting is organized and represented by speakers who present relevant topics drawing a large audience.

Michael DiLuca – PATHS

PATHS supports Keystone AAHAM because of the invaluable relationships we’ve developed within this organization. Keystone AAHAM provides a unique environment for connecting with leaders and peers who share our commitment to advancing healthcare revenue cycle management. Through this support, we’re able to foster these partnerships and contribute to a stronger, more connected healthcare community.

The Sponsorship Committee and the entire Board of Directors and Executive Team are incredibly thankful for our vendor partners and the invaluable support they provide to the Keystone AAHAM Chapter. We couldn’t do it without you! We are excited for what is to come in 2025 and look forward to more opportunities to learn, grow, and collaborate. Happy Holidays to all!

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Keystone Chapter AAHAM Membership Committee

As of 11/15/2024

It's been a tough year for the healthcare industry as well as for National AAHAM. We have a great organization, and I encourage you all to renew your National and Local Dues as soon as possible for the upcoming New Year.

We need your support to be able to provide you quality education as well as keeping you up to date with what is going on in our industry.

National membership is down by 24 compared to the previous year. We are moving closer to our goal of exceeding last year. We need 17 before the end of the year.

If you know someone who is interested in joining, please let me know I would be glad to reach out.

AAHAM provides many benefits to our members and is the only organization that is dedicated solely to the revenue cycle of both management and the front-line staff. If you haven't paid your dues, please do so as soon as possible. Local dues are still only 25.00 and National dues are 236.00. If you are only paying local dues, they can be sent to our treasurer Laurie Steffy. If you are paying National Dues, you should send them along with your local dues to National. Please visit the National Website for more information.

American Association of Healthcare
Administration Management (aaham.org).

We had some challenges this year in getting our membership roster correct with National. If anyone of you is having trouble in logging into your Keystone account please let me know.

Membership totals as of September 2024

2024

National Membership 167 Members

- 135 Renewals
- 18 New
- 4 Student Members
- 5 Lifetime Memberships
- 5 Retired National

Local Membership 25 Members

- 16 Renewals
- 0 Retired
- 1 Lifetime
- 8 New Memberships

Total 2024 Membership 192 Members

YTD Gain (Loss) 2024 vs. 2023

Local (7)

National (24)

Total (17)

2023

National Membership 191 Members

Local Membership 18 Members

Total 2023 Membership 209 Members

Total 2022 Membership 252

Total 2021 Membership 215

Total 2020 Membership 206

Total 2019 Membership 227

Total 2018 Membership 196

Total 2017 Membership 171

Welcome New Members!

Welcome New Members

Stacey Repko | Local | Ensemble Health Partners

Michelle Gruver | National | Wellspan

Stefanie Johnson | National | Wellspan

Michelle Keating | National | Wellspan

Please renew your membership today. If you have any questions about Local or National membership, please contact me Dale.brumbach@penncredit.com or call 717-329-8695.

I wish you all a Merry Christmas and a Happy New Year.

Dale Brumbach Membership Chairman

2025 Certification Exam Dates

January 20-24, 2025
January 2025 exams

February 17-21, 2025
February 2025 exams

March 17-21, 2025
March 2025 exams

April 21-25, 2025
April 2025 exams

May 19-23, 2025
May 2025 exams

June 16-20, 2025
June 2025 exams

Exam Applications are due to the National AAHAM Office 30 days prior to a testing period.

Congratulations to the most recently certified member of PA Keystone AAHAM!

Wishing you great success in your future!

Brittney Smith, CRCP

Is Certification in YOUR plan for 2025?

The five AAHAM certification types are below. Review to pick which one is right for you:

Exam	Number of questions	Length of test	Duration of certification	Is membership required to test	Cost of exam/retake	Test window or on-demand	Cost of study guide (non-members)	Cost of study guide (members)	Is Membership required to recertify by CEUs	Required CEUs for recertification	Rush/Late schedule Fee	Re-schedule fee
CRCE	180 total (45 per section)	8 hours	2 years	Yes	\$299/ \$50 per section	Testing window	\$399/ Practice exam is \$50	\$279/ Practice exam is \$50	Yes	40	\$75	\$100
CRCP	240 total (60 per section)	4 hours	2 years	Yes	\$199/ \$150	Testing window	\$299	\$199	Yes	30	\$50	\$75
CRIP	240 total (60 per section)	4 hours	2 years	Yes	\$199/ \$150	Testing window	\$299	\$199	Yes	30	\$50	\$75
CRCS	120 total (40 per section)	2 hours	3 years	No	\$100/ \$75	On-demand	\$99	\$99	Yes	30	\$25	\$50
CCT	80 total (1 section)	90 minutes	3 years	No	\$100/ \$75	On-demand	\$99	\$99	Yes	20	\$25	\$50

Exceptions will be made for extenuating circumstances and will be evaluated on a case by case basis

Exam Content Outline Grids Now Available on AAHAM's website

Take advantage of this new resource to guide your preparation and enhance your exam readiness!

Remember, certified members are now responsible for submitting their own CEUs

This change became effective on 11/01/24, so if you attended our Holiday meeting or participated in a recent webinar, please don't forget to report your CEUs. Click here to check or report your CEUs: <https://aaham.org/page/checkceus>

If you are dual certified, you must report your CEUs for each active cert level

You worked hard to achieve certification, remember to submit CEUs for the various certifications that you hold.

Don't forget that last step...certified members must submit the Recertification Form.

After all your qualifying CEUs have been submitted, there is another step to maintaining your Certification(s). You must complete the Recertification Form. This is a critical step. If not submitted, your CEUs will not be counted. Click here for the recertification form: <https://aaham.org/page/recertificationform>

Answers to your Certification Questions are just a click away

Certification How-To's on AAHAM's website is complete with step-by-step guides and videos for exam registration, exam re-takes, checking CEUs, submitting CEUs, as well as completion of the Recertification Form. For details, click the link: <https://aaham.org/page/certificationCert-how-to>

If you have any questions or need assistance with the certification process, Please contact cbrown@oip.com or certification@aaham.org

Thank you to everyone who participated in our recent Chapter Silent Auction on December 6, 2024. I am pleased to announce that we beat our 2023 total by \$240.00! The chapter made a record-breaking total profit of \$3,835.00 this year. Thank you again to everyone who participated. We couldn't have done it without the very generous support of our members and corporate partners.

Kristy Pipher Richmond
Ways and Means
Chairperson

28th Annual Keystone Chapter Silent Auction



It's not too early to start thinking about the upcoming Holiday Meeting!

We are planning another spectacular **SILENT AUCTION** in conjunction with our **December 6th Holiday Meeting** taking place at the Hershey Lodge. Thank you all for your past participation in the Auction—either through bidding or through donation. Please consider contributing a donation this year.

All proceeds will go to our Student Scholarship Program!

**CALL, MAIL, EMAIL OR FAX WITH
 YOUR ITEM TODAY!**

Kristy Pipher Richmond
Commercial Acceptance Company
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Camp Hill, PA 17011

kprichmond@commercialacceptance.net
717.216.5028 - Direct line
866.678.6855, x 214 - Toll free
717.901.5565 - Fax

Please be Part of
 this MAJOR FUND
 RAISER for your Chapter

All items accepted!
Past items have included ...

- Handbags
- Sporting Event
- Homemade
- Coolers
- Crafts
- Memorabilia
- Electronics
- Lottery
- Artwork
- Treatments
- Decorations
- Sporting Tickets
- Goodies
- Jewelry
- Sports
- Candles
- Tickets
- Quilts
- Spa
- Holiday
- Gift Cards

We will be displaying pictures of the auction items on Star Chapter prior to the event. If you are bringing your item directly to the meeting, please email me a picture ASAP.

Thank you!

Name _____
 Company _____
 Item Name/Description _____
 Estimated Value _____

_____ *I will bring item to Auction on December 6th to the meeting*

_____ *I will make arrangements to deliver my donation to Kristy prior to the December 6th meeting*



DECEMBER EDUCATION *meeting*

✨ Wear Your Festive Attire! ✨

Don your holiday best—whether it's an ugly sweater, a Santa hat, or reindeer antlers—and you could be our lucky winner!



Friday
December 6, 2024



Hershey Lodge
325 University Drive
Hershey, PA 17033



For More Information
keystoneaaham.org



KEYSTONE

AAHAM

OUR ONLINE STORE IS NOW

LIVE

