



American Association of Healthcare
Administrative Management

*The Premier Organization for
Revenue Cycle Professionals*

Pennsylvania Keystone Chapter

WINTER 2023

Keystone Kronicles



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<https://www.linkedin.com/company/aaham-pennsylvania-keystone-chapter/>



keystoneaaham.org

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Corporate Partners

PLATINUM PLUS



PLATINUM



Gold



Silver



Corporate Partners

PLATINUM PLUS

\$1,500.00

SILVER PLUS:

One feature article in a Chapter Newsletter

A 5-minute pre-luncheon presentation at a Keystone Program

Networking Table- Display marketing material at all educational sessions

3 Free Meeting Certificates

PLATINUM

\$1,000.00

SILVER PLUS:

One article in a Chapter Newsletter

Networking Table- Display marketing material at 3 educational sessions

2 Free Meeting Certificates

Gold

\$750.00

SILVER PLUS:

1 Free Meeting Certificate

Listed in "The Journal" as a Corporate Partner with link to your web page

Silver

\$500.00

* Listed on website with link to your web page

* Recognized at all Keystone programs and events

* Listed in Newsletter

* Recognized at Christmas Meeting with a gift

President's Letter

Mary Beth McMenamin

Thinking back on the final months of 2022- The AAHAM ANI was a huge success for networking, collaboration and reconnecting with friends and colleagues. The Maryland Chapter rocked it out of the park! The hotel and the views of Baltimore were fantastic. As the previous Keystone Chapter VP and now President I have had several opportunities to attend the AAHAM ANI. This year was special for me. I took a chance in participating on the panel for No Surprise Billing. What a great experience. The topic is everchanging and the interpretation of the CMS requirement is a challenge. Being part of the panel afforded me to see the regulation through other facilities and providers point of view. It was a "feel-good" moment recognizing that we are together in this journey no matter what state we are from, small or large health system. Thank you AAHAM for the terrific education sessions and connections for information and resources!

December was another remarkable holiday meeting despite the bad weather we had almost 80 attendees at our educational meeting. Our meeting included education, national updates, our famous silent auction (that was our second highest \$ raised) and recognition. I had the opportunity to recognize Carolyn Brown with the 2022 Presidents Award. Carolyn has been a role model and huge part of our chapter over the years I have been a member. Starting as Chapter President and then our Certification Chair. She is currently supporting the chapter as Chairman of the Board. I can't thank Carolyn enough for all that she has done and continues to do for Keystone!

Thank you to the education and ways and means committees as well as our social chair who made the December meeting such a success. We are a strong chapter because of the great support we have on our teams. We had all our National Board present at our meeting this year, such a great treat.

If you are interested in joining any of our committees, please reach out to me at mbm4117@gmail.com.

I wish you all a Very Happy and Healthy New Year!

Virtual Food Drive

Carolyn Brown, BBA, CRCE-I

Helping Those in Need...
Because No One Should Be Hungry

Please join us in our Virtual Food Drive
Now through December 31, 2022

Benefits the Central PA Food Bank
for individuals/families in Pennsylvania

\$1 Can Help Provide 6 Meals, and Change Lives

A Virtual Food Drive allows us to help many more of our neighbors in need by raising funds for the Central Pennsylvania Food Bank. The Food Bank can purchase food in bulk quantities at less-than-wholesale prices including fresh fruits, vegetables, dairy and center-of-the-plate proteins which can't be donated in a traditional food drive. The \$1 that you might spend on one can of green beans can provide 6 full meals through a Virtual Food Drive.
It is a simple and immediate way to help end hunger in central Pennsylvania.

Please click on the link below or scan the QR code to help those struggling with hunger - and let them know they are not alone.



https://donate.centralpafoodbank.org/site/TR/Events/General?team_id=1740&pg=team&fr_id=1090

Instructions to Search for a Virtual Food Drive

Click: Find a Drive

Then Click: Search for a Drive

Type Keyword: AAHAM (Search, and you will see a selection for Pennsylvania Keystone AAHAM)

Click: Donate Now (and you will be taken to a page to enter your gift)

If you have any questions, please contact us: cbrown@oip.com or administrator@keystoneaaham.org

Many Thanks and Blessings,
PENNSYLVANIA KEYSTONE CHAPTER OF AAHAM

Education Update

Mary Wallace

On December 15th, despite the wintry weather, the Pennsylvania Keystone Chapter gathered for its Annual Holiday Meeting and Silent Auction! The day was full of terrific speakers, awards, recognition, and great networking among all our colleagues.

Our speakers for the day included our National AAHAM President, Lori Sickelbaugh, who provided an update on national initiatives, Mike Lane from Wojdak Government Relations, with Federal and State Legislative Updates, and Tony Berkebile from SunStone Consulting, speaking on Workers Compensation. We also had a very informative panel discussion on Denial Management, Authorizations, and Appeals moderated by Keystone President, Mary Beth McMenamain, with panelists John Lesniak from UPMC Pinnacle, Angie Leffew from OSS, and Marlena Kratzer from St. Luke's.

Mary Beth McMenamain presented the Keystone President's Award to Carolyn Brown for her many years of leadership and service to the Keystone Chapter. Carolyn currently serves as Keystone's Chair of the Board and Certification Chairperson.

In addition to Lori Sickelbaugh, we were fortunate enough to have several additional National Board Members in attendance, including Lisa Laudeman (National First Vice President), Erin Miskelly (National Second Vice President), Kate Clark (National Treasurer), and Steven Honeywell (National Secretary.)

We were also fortunate to have representatives from a local Boy Scout Troop there to receive the proceeds donation from the Frank Gill Memorial Golf Outing held in August presented by Toney Fedullo, our Social Chairperson.

The Keystone Scholarship Awards were presented by Kim Raftery, our Board Secretary, to Emma Clark (daughter of Kate Clark), Tyler Sweitzer (son of Jennifer Sweitzer), and Jackson Richmond (son of Kristy Pipher-Richmond) for their academic achievements in college.

The day was filled with fun holiday games, movie trivia, and exciting door prizes followed by a great networking cocktail hour!

Thank you to our Education Committee members Nancy Esterly, Sharon Taube, Mary Wallace, and Laurie Steffy for another successful meeting!

Education Update

Kristy Richmond

Thank you to everyone who participated in our recent silent auction on December 15, 2022. I am pleased to announce that the chapter made a total profit of \$2,685.00. This is the second highest total in our history and we couldn't have done it without the very generous support of our corporate partners and members.



Membership

Dale Brumbach

Our membership numbers have grown this year and I am happy to report that we have 14 more National members than last year and 11 more local members. I am hoping we will even have more in the new year. We are 2 members short of achieving 200 National Members which will be a milestone for the Keystone Chapter.

It is time to renew Dues for 2023. Local Dues are still only 25.00 for the year. National Dues are \$209 for the year. National Dues can be set up on a payment plan. Please visit the Website for more information or contact me. National Dues should be submitted to National. Keep in mind if you have been a National Member and are retired or looking to retire the membership fees are free if you which to stay on as a member.

2022

National Membership — 195 Members

- 140 Renewals
- 25 New Memberships
- 5 New Student Members
- 16 Student Members
- 4 Lifetime Memberships
- 5 Retired National

Local Membership — 43 Members

- 29 Renewals
- 0 Retired
- 1 Lifetime
- 0 Student Members
- 13 New Membership

Total 2022 Membership --- 236 Members

YTD Gain (Loss) 2022 vs. 2021

- 12 Local
- 14 National
- 26 Total

2021

National Membership — 184 Members

- 118 Renewals
- 41 New Memberships
- 3 New Student Members
- 14 Student Members
- 4 Lifetime Memberships
- 4 Retired National

Local Membership — 31 Members

- 16 Renewals
- 0 Retired
- 0 Student Members
- 15 New Memberships

Total 2021 Membership --- 215 Members

Total 2020 Membership
206

Total 2019 Membership
227

Total 2018 Membership
196

Total 2017 Membership
171

Total 2016 Membership
171

Carolyn Brown, BBA, CRCE-I

Congratulations to PA Keystone AAHAM

Members who recently earned their

certifications and recertifications! We are very proud of you for taking this step and wish you

much future success!!!

2022 Certification Exam Dates

January 16-20, 2023

January 2023 exams

February 20-24, 2023

February 2023 exams

March 20-24, 2023

March 2023 exams

April 17-21, 2023

April 2023 exams

May 22-26, 2023

May 2023 exams

June 19-23, 2023

June 2023 exams

July 24-28, 2023

July 2023 exams

August 21-25, 2023

August 2023 exams

September 18-22, 2023

September 2023 exams

October 23-27, 2023

October 2023 exams

November 13-17, 2023

November 2023 exams

December 11-15, 2023

December 2023 exam

Exam Applications are due to the National AAHAM Office 30 days prior to a testing period.

Jenn Ness, CRCP

Beth Meshey, CRCS

Sharon Goelz, CRCS

**Herbert Milligan,
CRCS**

Erin Greener, CRCS

Judy Myers, CRCS

**Michelle Gruver,
CRCS**

Holly Zirkle, CRCS

Certification Honors at ANI

The PA Keystone Chapter of AAHAM received several awards at ANI for certification.

1. **The Leslie A. Hampel Award** was received in two categories:
 - a. **Most New CRCEs** – we tied with 6 other Chapters with 1 CRCE each; they are:
 - The Colorado Rocky Mountain Chapter
 - The Illinois Chapter
 - The Missouri Hawthorn Chapter
 - The Maryland Chapter
 - The Pennsylvania Keystone Chapter
 - The Philadelphia Chapter
 - The Vermont/New Hampshire Twin States Chapter
 - b. **Most New CRCPs** - we tied with 1 other Chapter with 8 CRCPs
 - i. The Pennsylvania Keystone Chapter and Texas Bluebonnet Chapters
2. **Certification Excellence Award**
 - a. Highest score for the first time taking the CRCE exam - Maddison Grobost, CRCE

Special Honors at our December Meeting

I had the privilege of recognizing Maddison Grobost, who not only earned her CRCE recently, but she had the highest score on this exam. This is a difficult exam, as many will testify. Maddison climbed the certification ladder quickly. She earned her CRCS in 2019, her CRCP in 2020, then went on to excel in her CRCE exam. I cannot be any prouder of her, and I know she will be one of our future leaders. Please join me in congratulating Maddison!

Make 2023 YOUR Year to become Certified, or to go to the next level

Whether you are currently certified or not, please accept this challenge... Make 2023 the year you join the ranks of the certified or step up to another level! You do not need to start as a CRCS; you may jump in at any level. Please let me know if you have questions.

2023 Certification Study Guides

The PA Keystone Chapter assists its members by having Certification Study Guides available to borrow. We will soon have all levels of the 2023 study guides available (CRCE, CRCP, CRCS, CRIP and CCT). Please contact me if you are interested.

Don't Fall Short on CEUs

You worked hard to earn your certification and you don't want to lose it! National AAHAM and many local Chapters, like Keystone, offer webinars with educational opportunities to earn CEUs. Please look for meeting notices via email or on AAHAM websites. Many payors, like Medicare, also offer free webinars to help you stay up-to-date, and earn CEUs at the same time.

If you find yourself in a hardship situation, and you simply cannot earn enough CEUs prior to your certification expiration date, National AAHAM offers a once in a lifetime CEU Waiver. To find out more about this process, please contact me or you can contact National AAHAM directly.

If you have any questions or need assistance with the certification process, Please contact cbrown@oip.com or certification@aaaham.org

Happy New Year to All!!!