



American Association of Healthcare  
Administrative Management

*The Premier Organization for  
Revenue Cycle Professionals*

Pennsylvania Keystone Chapter

FALL 2024

# Keystone Kronicles



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<https://www.linkedin.com/company/aaham-pennsylvania-keystone-chapter/>



[keystoneaaham.org](http://keystoneaaham.org)

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# President's Letter

Welcome to the end of Summer, getting ready for cooler nights and beautiful Autumn colors!!

8/29/24 was the Frank Gill golf outing. What a beautiful day! Good times for a worthy cause! We donate our proceeds to the Boy Scouts of America. I golfed this year all 18 holes, it was exhausting, LOL!! I appreciate the teaching and kindness of the 4some I played with, thank you Chad, Aimee, and Mary!

Coming in November is the National ANI in Fort Worth Texas. I am looking forward to collaborating with other chapter presidents as well as supporting our National AAHAM. For more details use this link-  
[American Association of Healthcare Administration Management \(aaham.org\)](https://www.aaham.org)



Enjoy your Summer! See you in September for our next Education meeting on 9/25. Baseball will be “Hot” and our theme for the meeting!!!

Sincerely,  
Mary Beth McMenamin,  
Pennsylvania Keystone Chapter President

# Corporate Sponsors

Stay tuned for more support opportunities at the December holiday meeting. Plan on coming out for networking, socializing, buying some goodies, and starting the holidays off with a bang! Details to follow soon!

As always – Keystone is thankful for all of our Vendor Partners! Thank you for all that you do!

Be on the lookout for 2025 sponsorship e-mails and opportunities coming within the next month! We look forward to seeing you at one of our upcoming events!

Kate Clark and Cherice Swick

## Platinum Plus Sponsors



## Platinum Sponsors



## Gold Sponsor



## Silver Sponsors



# 4 Corporate Sponsors Newsletter

It's hard to believe it is already the start of Fall! Before too long, we will jump right past Halloween and head into Thanksgiving and the Holiday Season! But before we get ahead of ourselves, a few wonderful opportunities are coming up for sponsors/vendors to take advantage of the Keystone AAHAM events.

A baseball-themed education and networking event is scheduled for September 25, 2024 at the Penn State Health-Hershey Medical Center Conference Center [30 Conference Drive, C Street, Hershey, PA 17033].

With the help of Laurie Steffy (Keystone Treasurer and TREASURE!), there are “themed” sponsorship opportunities for this meeting including:

Double-Header Meeting Registration and a Provider Guest Registration  
Grand Slam Lunch Sponsor  
7th Inning Stretch Break Sponsor (Snacks and Drinks with a Baseball Theme)  
Pre-Game Breakfast Sponsor  
Please see the website for additional details and registration information.

**Thank you to our event sponsors PATHS and Nemadji**

[Keystone September Education Meeting Link](#)



# **KEYSTONE AAHAM PRESENTS**



**WEDNESDAY, SEPTEMBER 25TH**

*At the Penn State Health, Medical  
Conference Center*

**EDUCATION**

**&**

**NETWORKING**

**\$90 DOUBLE-HEADER REGISTRATION FEE FOR  
BOTH REGISTRANT AND PROVIDER GUEST  
SPONSORSHIP OPPORTUNITIES**

*What to Expect...*

- **MATT HOEGER- "IF YOU HAD TO DO IT OVER AGAIN"**
- **PENNSYLVANIA RURAL HEALTH ROAD MAP**
- **IT AND REVENUE CYCLE MANAGEMENT COLLABORATION**
- **COMMUNITY HEALTH CHOICES AND PA WAIVER PROGRAM**
- **CERTIFICATION ONLINE UPDATES**
- **A PANEL OF REVENUE CYCLE LEADERS DISCUSSING COMMUNICATION WITHIN YOUR ORGANIZATION**

# 6 Frank Gill Golf Outing

What a perfect day we had for a wonderful outing. We had 42 golfers join us at Manada Golf Club. By all of the comments I heard throughout the day, everyone had a GREAT time.....no better way to get together for golf, even our very own Mary Beth played in her first 18 holes of FUN, network and have a lunch provided by Mission BBQ. We couldn't have had a successful outing without the help of our Corporate Partners and Sponsors for the event. The hole sponsors this year were **Commercial Acceptance Company, SunStone Consulting, Bureau of Account Management, Modern Recovery Solutions, Penn Credit, HRSI a Med-Metrix Company, PATHS, and Coding and Billing Solutions.** We were also very fortunate to have **Bureau of Account Management** sponsor our Putting Contest. We had 19th Hole Sponsors this year – **Ingenious and Elevate Patient Financial Solutions.** We were also grateful to have 2 sponsors for our Mission BBQ lunch – **Capio and Annuity Health.** And an event like this could not be done without the help of the volunteers on the day of the event – Sharon Taube, Kristy Richmond, Kim Raftery, Katie Ciprietti, MJ Valeri, and Carolyn Brown.....please accept our thanks.

## Congratulations to our winners

1st Place – SunStone Consulting – Tony Berkebile, Nick Barbera, Carlos Mercado, Jim Noll  
2nd Place – Penn Credit – Dale Brumbach, Rich Templin, Jeff Hinkle, and Steven Honeywell  
3rd Place – Keith Beck, Mike Milligan, Scott Naftulin, and Jim Gasho

## Other winners of the day

Longest Drive – Women – Aimee Bruff  
Longest Drive – Men – Scott Naftulin  
Closest to the Pin (#11) – Carolos Mercado  
Closest to the Pin (#3) – Dale Brumbach  
Closest to the Pin (#6) – Mike Milligan  
Closest to the Pin (#17) – Keith Beck

Again a HUGE thanks to all of you





# Keystone Chapter AAHAM Membership Committee As of 8/31/2024

National membership is down by 26 compared to the previous year. We are inching closer to our goal of exceeding last year. We need 27 more members to exceed last year.

If you know someone who is interested in joining, please let me know I would be glad to reach out.

AAHAM has so many benefits to offer. If you haven't paid your dues, please do so as soon as possible.

Local dues are only 25.00 and National dues are 224.00. If you are only paying local dues, they can be sent to our treasurer Laurie Steffy. If you are paying National Dues, you should send them along with your local dues to National. Please visit the National Website for more information. American Association of Healthcare Administration Management ([aaham.org](http://aaham.org)).

We had some challenges this year in getting our membership roster correct with National. If anyone of you is having trouble in logging into your Keystone account please let me know.

Dale Brumbach Membership Chairman

## Membership totals as August 2024

2024

National Membership 160 Members

· 134 Renewals

· 12 New

· 4 Student Members

· 5 Lifetime Memberships

· 5 Retired National

Local Membership 23 Members

· 16 Renewals

· 0 Retired

· 1 Lifetime

· 6 New Memberships

Total 2024 Membership 183 Members

YTD Gain (Loss) 2024 vs. 2023

Local 5

National (31)

Total (26)

2023

National Membership 191 Members

Local Membership 18 Members

Total 2023 Membership 209 Members

Total 2022 Membership 252

Total 2021 Membership 215

Total 2020 Membership 206

Total 2019 Membership 227

Total 2018 Membership 196

Total 2017 Membership 171

# Welcome New Members!

## Welcome New Members

Holli	Brown	Local	Moffitt and Mesaros ENT Associates
Amy	Skillman	Local	MMM ENT ASSOCIATES
Angela	Zinn	Local	Pennsylvania Psychiatric Institute
Amanda	Brennan	National	OSS
Jania	Brimage White	National	Student
Brooke	Craig	National	OSS
Rachel	Qusamano	National	
Matthew	Leist	National	Meadville Medical Center
Ellen	Smith	National	Center for Pain Control
Xander	Younce	National	HELP Financial

**Please renew your membership today. If you have any questions about Local or National membership, please contact me Dale.brumbach@penncredit.com or call 717-329-8695.**

**Dale Brumbach Membership Chairman**

Congratulations to PA Keystone AAHAM Members who recently earned their certifications and recertifications! We wish all the best to everyone who passed their exams:

Jennifer Black, CRCS  
Melina Lausch, CRCS  
Linda Phillips, CRCS  
Amanda Brennan, CRIP

Jaime Lehman, CRCS  
Donna Reeves, CRIP  
Melita Hirst, CRCS

## Remaining 2024 Certification Exam Dates

**October: 10/21 to 10/25/24**

**November: 11/18 to 11/22/24**

**December: 12/16 to 12/20/24**

It is a wonderful investment in your future, and we wish you great success!

## 2024 AAHAM ANI

The AAHAM Annual National Institute (ANI) will be held November 12-14, 2024, at the Worthington Renaissance in Fort Worth, Texas. Why attend? You can earn 23 CEUs in a single event; stay informed about critical issues affecting healthcare; develop new skills; learn industry best practices; as well as connect with colleagues and grow your professional network.

## News on Certification Exams

The updating of exams is an ongoing process. Recently, the National Certification Committees have been hard at work, updating all five of the exams, refreshing exam items, removing questions that are no longer relevant to the revenue cycle, and ensuring that the language used in the exams is current.

**Scoring of the CRCP, CRCS and CRIP exams** – Beginning September 1, 2024, AAHAM began scoring these exams based on the total score as opposed to scoring them by section. Scoring of these exams by section has been identified as a barrier to people becoming certified, and AAHAM wishes to remove the barriers that prevent people from becoming certified. Note: the CRCE exam will continue to be scored by section, as this is an executive level exam.

**Digital Certificates** – As of August 1st, all AAHAM certificants have the flexibility to print their certificates at their convenience. Understanding the importance of these certificates, and to ensure that you receive them more promptly, AAHAM has made it easier for you to download and print them anytime through BadgeCert (details to follow). Additionally, you will have the option to download and save a digital copy to present to your employer / Human Resources department.

## Talking Cert with Cindi – Monthly Zoom Call

- This call does not provide CEUs but is a general Q & A session for those who are looking to become certified or recertified.
- Registration is not required. Just drop by and ask any questions you may have.
- Cindi will share her screen to answer any type of certification or CEU related questions.
- This call is held on the first Tuesday of every month from 3:00 PM ET - 4:00 PM ET

Link: <https://ahint.zoom.us/j/83749991840?pwd=NE85VFNHTEU3U0RvYjdTV1N6M2Z5UT09>

If you have any questions or need assistance with the certification process, Please contact [cbrown@oip.com](mailto:cbrown@oip.com) or [certification@aaaham.org](mailto:certification@aaaham.org)

Warm Regards,

Carolyn Brown, BBA, CRCE-I  
Pennsylvania Keystone AAHAM Certification Chairperson

# 11 Keystone Scholarship

The Keystone American Association of Healthcare Administrative Management (AAHAM) Scholarship Program is offered to members of Keystone AAHAM and their children to help them further their education in healthcare or related fields.

Learn more: [https://keystoneaaham.org/form.php?form\\_id=23](https://keystoneaaham.org/form.php?form_id=23)

# 28th Annual Keystone Chapter Silent Auction



It's not too early to start thinking about the upcoming Holiday Meeting!

We are planning another spectacular **SILENT AUCTION** in conjunction with our December 6th Holiday Meeting taking place at the Hershey Lodge. Thank you all for your past participation in the Auction—either through bidding or through donation. Please consider contributing a donation this year.

All proceeds will go to our Student Scholarship Program!

**CALL, MAIL, EMAIL OR FAX WITH  
YOUR ITEM TODAY!**

**Kristy Pipher Richmond**

**Commercial Acceptance Company**

**2300 Gettysburg Road, Suite 102**

**Camp Hill, PA 17011**

***kprichmond@commercialacceptance.net***

**717.216.5028 - Direct line**

**866.678.6855, x 214 - Toll free**

**717.901.5565 - Fax**

Please be Part of  
this MAJOR FUND  
RAISER for your Chapter

*All items accepted!  
Past items have included ...*

- Handbags
- Sporting Event Tickets
- Homemade Goodies
- Coolers
- Jewelry
- Crafts
- Sports Memorabilia
- Electronics
- Candles
- Lottery Tickets
- Artwork
- Quilts
- Spa Treatments
- Holiday Decorations
- Gift Cards

Name \_\_\_\_\_  
Company \_\_\_\_\_  
Item Name/Description \_\_\_\_\_  
Estimated Value \_\_\_\_\_

\_\_\_\_\_ *I will bring item to Auction on December 6th to the meeting*

\_\_\_\_\_ *I will make arrangements to deliver my donation to Kristy prior to the December 6th meeting*

*We will be displaying pictures of the auction items on Star Chapter prior to the event. If you are bringing your item directly to the meeting, please email me a picture ASAP.*

*Thank you!*