



Journal- Summer 2018

President’s Letter- Lisa Laudeman CRCE I/P

We hope that you are all enjoying the summer season and for anyone affected by the heavy rains and flooding during July, we hope you are all safe.

Our Education Committee has completed the summer webinar series with two free webinars on the calendar. The first was on July 19th – Revenue Integrity: Reduce missing, misclassified or unmaintained documentation. Our next webinar is scheduled for August 16, 2018 at 1:00 p.m.

Driving higher employee productivity and effectiveness through revenue cycle innovation

Thursday, August 16, 12 – 1 p.m. ET

<http://bakertilly.com/events/revenue-cycle-innovation-webinar-series-driving-higher-employee-productivity/>

Keystone’s Webinar series is free for our Local and National members.

Our next event is the Frank Gill Memorial Golf Tournament to be held on Friday, August 3, 2018 at the Royal Oaks Golf Club. For more information, contact our Social Activities Chair, Toney Fedullo.

Our next Education Meeting is scheduled for September 18, 2018 at the Hollywood Casino with Tyler Enslin as our Keynote Speaker. Tyler is a dynamic speaker so don’t miss out on this opportunity. Jolene Calla from HAP will present on Workers Compensation and we will have another super panel – this time discussing Denials.

Mark your calendars for December 13, 2018, our Holiday Meeting. We will hold a special memorial for our long time member, Lou Melinsky.

During our September and December meetings, Keystone will be celebrating AAHAM’s 50th Birthday with surprise guests and as always another great meeting agenda put together by Mary Beth McMenamin and her education committee. Kudos to this group of bright and energetic revenue cycle professionals that are putting together these great meetings.

Our chapter succeeds based on the success of our members, please reach out to any board member if you are interested in joining our board and participating in sustaining our very successful chapter.

HAPPY 50TH ANNIVERSARY AAHAM!



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Upcoming Events

- Annual Golf Outing– August 3rd, Royal Oaks Golf Club
- Keystone Education Meeting – September 18th, Penn National, Grantville, PA
- Deadline to register for November Certification Exams– August 15th



Keystone Kurrents

Presented by Joanne Kornbau, Government Relations Chair

Keystone AAHAM is pleased to be part of the National AAHAM initiative “State Monitoring” which includes chapter assistance in Legislative Advocacy efforts.

The Pennsylvania Chapter Presidents met a few months back, and with feedback from chapter members, presented Legislative topics to our National office for monitoring. Pennsylvania’s topics are:

Balancing Billing
Worker’s Compensation
Pay for Performance

There have been numerous bills submitted for Congressional consideration, at the local level, that will affect our daily revenue cycle processes. Paul Miller, from our National office, will monitor and update all of us on bill activity as it becomes available.

Amy Mitchell, National Second Vice President and Rick Rogers, National Secretary are available to assist Keystone with any Legislative Advocacy efforts our chapter would like to pursue.

We will continue to update you as pertinent information becomes available.



Happy 50th AAHAM!



Welcome New Members!

Emily Allen
Tamra Arnold
Lauren Beard
Adam Bilonick
Tammy Bixler
Dawn Coates
Victoria Cugini
Scarlett Denman
Donna Fallon
Marylin Gatten
Tiffany German
Daniel Hernandez
Brittany Leslie
Angela Long
Karen Masusock
Kimberly Merwine
Farrah Metzger
Traci Morrow
Elizabeth Nolte
Michael Pilla
Joan Quadrini
Robert Reilly
Geoff Scarinci
Sanjana Undavalli
Shari Wilcox
Sydney Winter
Traice Robinson
Diane Wildes

AAHAM National Board Meeting Update

Presented by Lisa Laudeman, CRCE I/P, Chapter President

Did you know that AAHAM is celebrating its 50th Anniversary? Yes... our National organization turns 50 this year!

The AAHAM Annual National Institute (ANI) will be held in Bonita Springs, Florida on October 17th and October 18th and I do hope Keystone is well represented. Networking at this event is amazing so please consider attending the ANI this year.

The first 50 members to register for the event will receive a free “50th Anniversary” gift at the ANI.

For National members that hold an AAHAM certification, attending this event ensures capture of the needed CEU’s to maintain your certification. This helps for those who can’t always get out for local chapter meetings.

The speakers are selected, the topics ready and the ANI is just around the corner. This year’s event is even better than last year and what makes this event special – the local and national members who attend. Hope to see you all in Bonita Springs in October to share in this very special event.

Certification Corner– Summer 2018



Certification Calendar

August 15, 2018– Registration Deadline for November 2018 Certification Exams
November 5-16, 2018– November 2018 Exam Period
December 19, 2018– Registration Deadline for March 2018 Certification Exams

Are You Keeping Your Resolution to Become Certified?

Our friendly members, and board of directors are here to help you. The follow-through on your resolutions are the most difficult part to succeeding. If you've made the decision to become certified, we can help you see your way through to the finish line. Contact me or another member of the board for support or assistance.

Information and Registration on each level of certification is on the Certification tab of the National AAHAM website: <http://www.aaham.org/Certification.aspx>

Certification Study Webinars

FREE WEBINARS for all AAHAM CERTIFICATIONS -- **LAST CHANCE before the Nov. Exams**

There are only a few webinars remaining... **Have you registered?**

Whether you are planning on taking any of the AAHAM Certification examinations, preparing for the future, or need the education to do your job better, you want to sign up for the webinar program. Statistically, those who've participated in the AAHAM webinars have a higher exam pass rate than those who did not. These 90-minute study sessions require a computer, high-speed internet, PowerPoint and a telephone line. The webinar includes a 60-minute presentation, a 30-minute Q&A period, and handout provided via email.

Please note: webinar times will be 1:30 PM - 3:00 PM EST

Registrations must be received the WEEK before each session, or prior Earn 3 AAHAM CEUs for EACH study session attended (This is a great way for Certified folks to earn CEUs!!!)

Please note that you will receive your confirmation and handouts via email the MONDAY BEFORE EACH WEBINAR.

The registration is for one line and one computer. The webinar format permits an unlimited amount of people to listen in from one phone. Correspondence and handouts will only be sent to the registrant. The full webinar schedule can be found online and downloadable registration forms.

The Remaining Webinar dates are:

Wednesday, Aug 8, 2018 – CRCS (Certified Revenue Cycle Specialist)
Wednesday, Aug 22, 2018 – CCT (Certified Compliance Technician)

Registration form: <http://www.aaham.org/Home/HotTopicDetails/TabId/4692/ArtMID/14670/ArticleID/28008/2018-Certification-Study-Webinars.aspx>

Did you know...

As of June 30, 2018, PA Keystone AAHAM has **16 more Certified Members** than we had in June 2017. This comes from 7 new CRCPs and 9 new CRCSs. That's a 9% increase – Congratulations and keep up the good work!

Study Sessions

Individual and Group Study Sessions are available at various locations. Call or email me if interested (info below). Allow plenty of time to prepare; i.e. – four to six months prep time is recommended for the higher-level certification exams (CRCE, CRCP, and CRIP).

I hope you are all enjoying your Summer!

Carolyn Brown, BBA, CRCE-I

Pennsylvania Keystone AAHAM Certification Chairperson

717-270-2460 (Direct Line)

717-926-3570 (Cell)

Email: cbrown31@wellspan.org



2018 Certification Study Webinar Registration Form

Please Return to:
AAHAM Certification Webinar Registration
11240 Waples Mill Road, Suite 200
Fairfax, VA 22030
Fax: 703.359.7562
Email: info@ahaham.org

Name		Title	
Employer Name		Email Address	
Address			
City	State	Zip	Country
Phone	Cell	Local Chapter	AAHAM Member ID

AAHAM PRESENTS FREE STUDY WEBINAR SERIES for all AAHAM CERTIFICATIONS

Whether you are planning on taking any of the AAHAM Certification examinations, preparing for the future, or need the education to do your job better, you want to sign up for the webinar program. Statistically, those who've participated in our webinars have a higher pass rate than those who did not.

The CRCE, CRCP, and CRIP webinars will be multiple sessions covering each section of the exam.

The CRCS and CCT will be a single session webinars covering the entire exam.

These 90 minute study sessions require a computer, high speed Internet, PowerPoint and a telephone line. The webinar includes a 60 minute presentation, a 30 minute Q&A period, and handout provided via email.

Please note that you will receive your confirmation and handouts via email the MONDAY BEFORE EACH WEBINAR. The registration is for one line and one computer. The webinar format permits an unlimited amount of people to listen in from one phone. Correspondence and handouts will only be sent to the registrant.

You will receive a CEU sign up form for your entire group of listeners with your confirmation. To ensure the quality of interaction, the number of registrations for each audio seminar is limited. Reserve your space by registering ASAP.

After registering...The Monday prior to the session, you will be emailed a confirmation, phone number and passcode to use for the call, a CEU form as well as a set of handouts. On the program date...It's easy! Just call in a few minutes before the scheduled time, enter your passcode, and click on the link. Long-distance rates are covered in your registration fee.

Registrations must be received the WEEK before each session

Earn 3 AAHAM CEUs for EACH study session attended

Questions? Please call 703.281.4043 x 4 or email mozvad@ahaham.org.

Upcoming Certification Webinar Schedule
Please note, all webinar times will be 1:30 - 3:00 EDT (12:30 Central, 11:30 Mountain, 10:30 Pacific)

All of the AAHAM CERTIFICATION WEBINARS ARE FREE

Registrations must be received the WEEK BEFORE THE WEBINAR SESSION. We are unable to accept registrations for the series after that date. Correspondence and handouts will only be sent to the registrant. Due to the volume of registrants, we prefer that you register online.

Topic: CRCP Webinar Series

- Wednesday, June 13, 2018 - Patient Access
- Wednesday, June 20, 2018 - Billing
- Friday, June 22, 2018 - Credit & Collections
- Wednesday, June 27, 2018 - Revenue Cycle Management

Topic: CRCE Webinar Series

- Thursday, June 14, 2018 - Access
- Friday, June 15, 2018 - Billing Part 1
- Thursday, June 21, 2018 - Billing Part 2
- Thursday, June 28, 2018 - Credit & Collections
- Friday, June 29, 2018 - AR Management Part 1
- Friday, July 6, 2018 - AR Management Part 2

Topic: CRIP Certification Webinar

- Wednesday, July 11, 2018 - Overall Review of Charge Capture
- Wednesday, July 18, 2018 - Ancillary Services
- Wednesday, July 25, 2018 - Surgical Services and Procedures
- Wednesday, August 1, 2018 - Recurring Outpatients and Clinical Services

Topic: CRCS Certification Webinar (This is a single session which will be offered twice)

- Wednesday, May 9, 2018
- Wednesday, August 8, 2018

Topic: CCT Certification Webinar
When: Wednesday, August 22, 2018

Registration Options

This is an interactive PDF, you can complete the form, save it, and email it to mozvad@ahaham.org or [register online here](#).

Do something today that your future self will thank you for.

#AAHAMAlwaysInvestInYourself

#AAHAMRaisetheLevel

Keystone/Philadelphia Regional Education Meeting and Exhibitor Fair May 18, 2018

The Annual Keystone/Philadelphia Regional Meeting and Exhibitor Fair was once again a huge success. Over 120 attendees from the Keystone and Philadelphia AAAHAM Chapters attended the event. The day was filled with excellent speakers, important industry updates, and an abundance of networking opportunities.

The day began with informative updates for Patrick Hamilton, CMS and Jolene Cala, Esq., HAP, followed by our Keynote Speaker, Bappa Choudry, getting everyone excited about “Compassionate Leadership”. In the afternoon, Richard Rogers presented ‘Successful Point of Service Collections’, and the day concluded with Bappa Choudry’s interactive presentation on the application of his strategies.

Throughout the day, our Corporate Partners provided helpful information and fun giveaways at the Exhibitor Fair.



The 2018 Annual National Institute
Hyatt Regency Coconut Point in Bonita Springs, Florida
October 17-19, 2018

The ANI is attended by nearly 500 National members and over 75 exhibitors. Each year, the members of AAHAM come together to exchange ideas, renew old friends, make new ones, and further their knowledge and education in the field of Patient Account Management.

Get Exposure! Exhibit booths are available for unopposed time in the exhibit hall. Sponsorships are another way to show your support and enhance your sales, and double your company's visibility. Advertising space is available in the ANIinsider, the official conference program.

AAHAM's ANI always attracts a large number of qualified speakers, who present on a variety of topics. Be sure to check out the Agenda and Exhibitor Prospectus (available in early 2018) for the ANI. Get a sneak preview of what sessions and educational opportunities will be taking place at this year national meeting.



Keystone AAHAM Board Members 2018-19

Chairperson-	Bill Major, CRCE-I, CRCS-I
President-	Lisa Laudeman, CRCE- I/P
Vice President-	Mary Beth McMenamin, CRCE-I
Treasurer-	Laurie Steffy, CRCS-I
Secretary-	Kimberley Raftery
Elected Board Member-	Irene Parks (Corporate Partner Chair)
Elected Board Member-	Dale Brumbach (Membership Chair)
Certification Chair-	Carolyn Brown, BBA, CRCE-I
Government Relations Chair-	Joanne Kornbau, CRCE-I
Ways and Means Chair-	Kristy Richmond
Communications Chair-	Mary Wallace
Education Committee-	Sharon Taube; Marlena Kratzer, CRCE; Anne DelPizzo; Pam Gerancher, CRCE-I; Susan Reese, CRCE-I; Cherice Swick, CRCP-I
Chapter Excellence Chair-	Amanda Kimball, CRCS-I
Social Chair-	Toney Fedullo

AAHAM

The only national organization dedicated exclusively to the revenue cycle

The American Association of Healthcare Administrative Management (AAHAM) is the premier professional organization in healthcare administrative management. Your one-stop resource center for information, education and advocacy in the areas of reimbursement, admitting and registration, data management, medical records, patient relations and so much more.

Thank You to Our 2018 Keystone AAHAM Corporate Partners



Platinum Plus

HRSI
National Recovery Agency
Modern Recovery Solutions



Platinum

ProCo
Commercial Acceptance Company
Penn Credit
Credit Management Company
Financial Recoveries
Arcadia Recovery Bureau

Gold

Credit Bureau of Lancaster, Inc.
Bolder Healthcare Solutions
CBCS
PNC Healthcare

Silver

KeyMed
Bureau of Account Management
PATHS
SunStone Consulting
EMC Soft
Meduit
Receivable Recovery Solutions (RRS)